

# Test Automation



SQDG  
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# Topics

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- Why Do We Automate?
- Barriers to Automation
- Selling to Management
- Evaluating Tools
- Getting Started
- Wrap-Up
- References



# Why Do We Automate?

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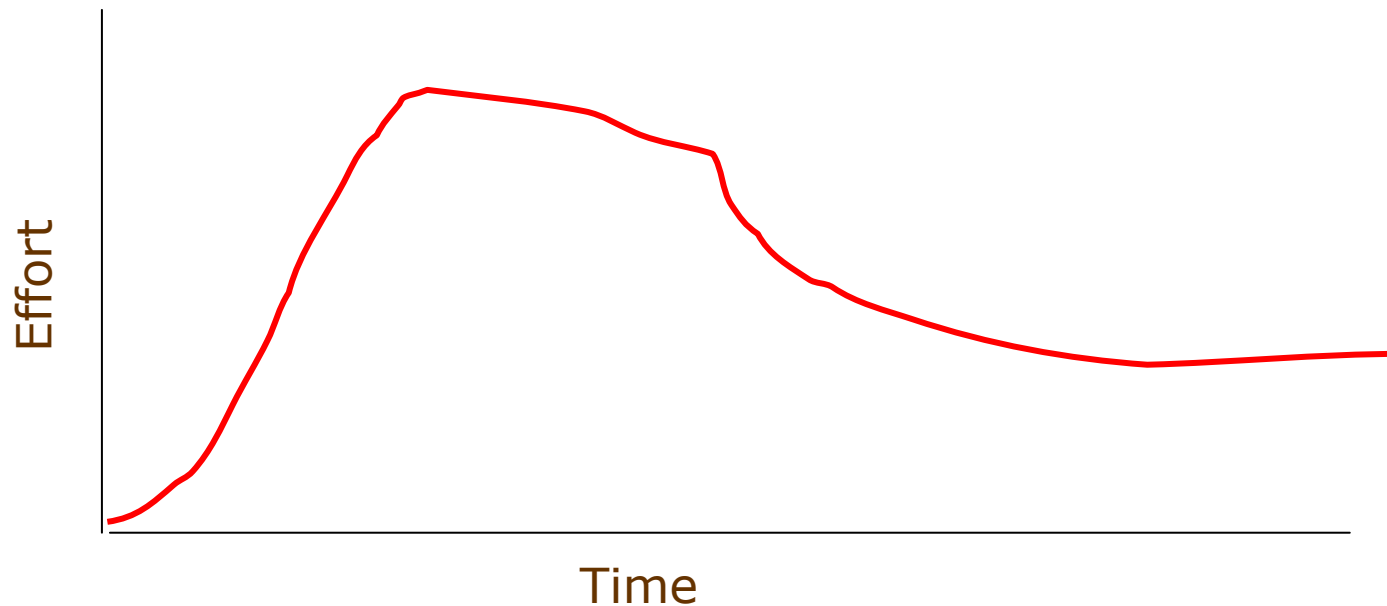
- Manual testing takes too long
- Manual tests are error prone
- Provide feedback, early and often
- Free people to do their best work
- Tests provide documentation
- Automation can be a good return on investment



# Barriers to Test Automation <sup>c</sup>

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- Test automation is hard!
- Requires a big investment
  - Time, money
- Payoff may not be immediate



# Barriers to Test Automation <sup>2</sup>

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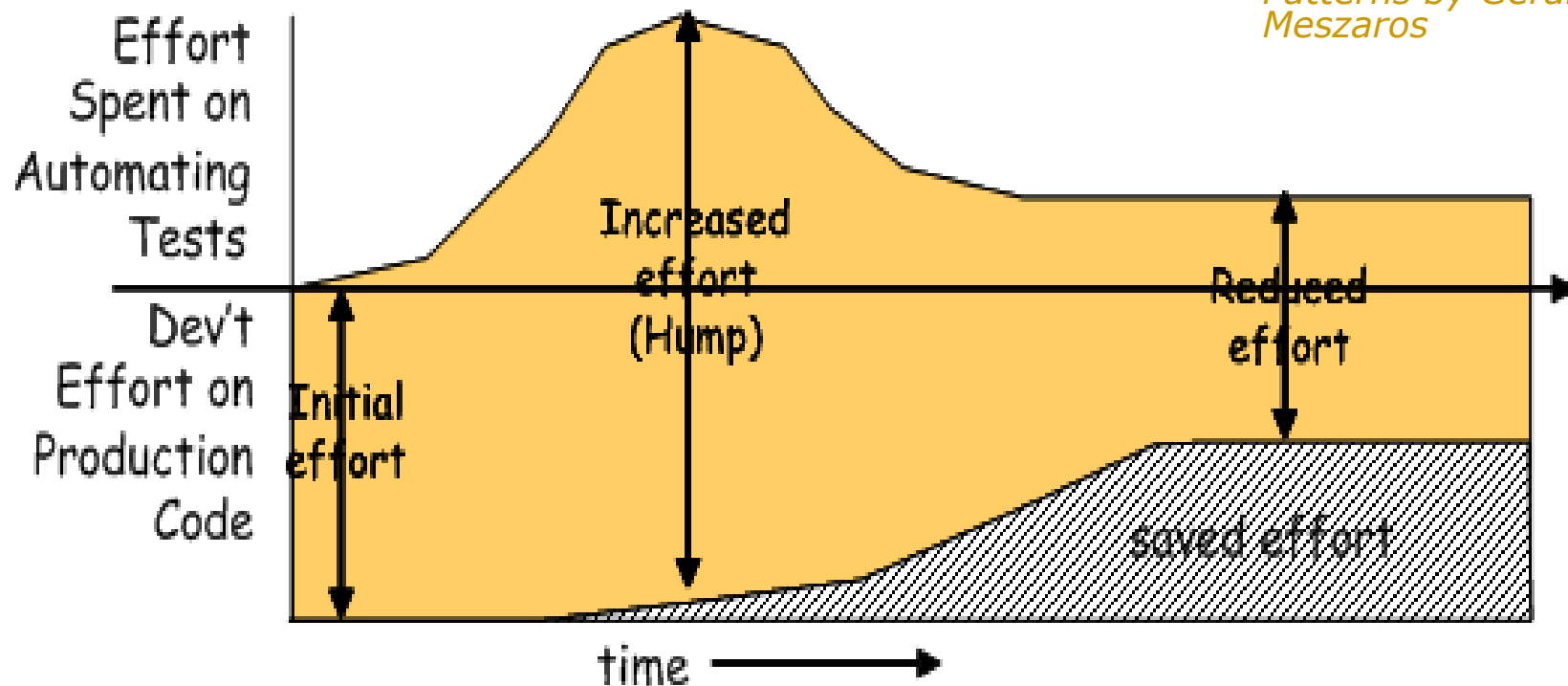
- FEAR!
- Testers lack programming skills
- Programmers lack testing skills
- Rapidly changing code
- GUI design in flux
- Application not designed for testability
- Constraints - \$\$\$



# Selling to Management

- Acknowledge ROI takes time
- Not a “Silver Bullet”!

Source: *xUnit Test Patterns* by Gerard Meszaros



# What Affects ROI

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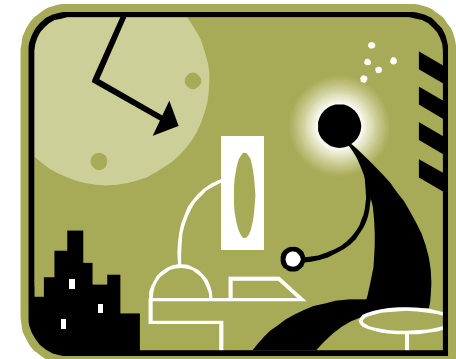
- Good test practices increase ROI
  - Simple, well-designed, refactored tests
  - Test resources improve over time
- Poor test practices reduce ROI
  - Tests are hard to understand
  - Tests are hard to maintain



# Find Time for Evaluating

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1. Get commitment for time to research
2. Budget time
  - Individual or group
3. Determine your requirements
4. Do some basic research
5. Compile a list of tools to consider





# Determine Requirements <sup>1</sup>

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- Understand purpose
- What do you want to test?
- Criteria specific to type of tool
  - E.g.. SSL support for web testing tool
  - Link to example
- Reporting needs
- Integration with existing tools, infrastructure, hardware, software
- Test management needs
- Constraints - \$\$



# Determine Requirements 2

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## Inventory available skills

- Who will be automating and maintaining?
- What is the team's skill set

## Inventory tool needs

- Can non-programmers specify test cases?
- Programmer-friendly test tools?
- Tools to allow collaboration?
- Tools not directly related to testing?
- What is the most urgent need?



# What are you automating?

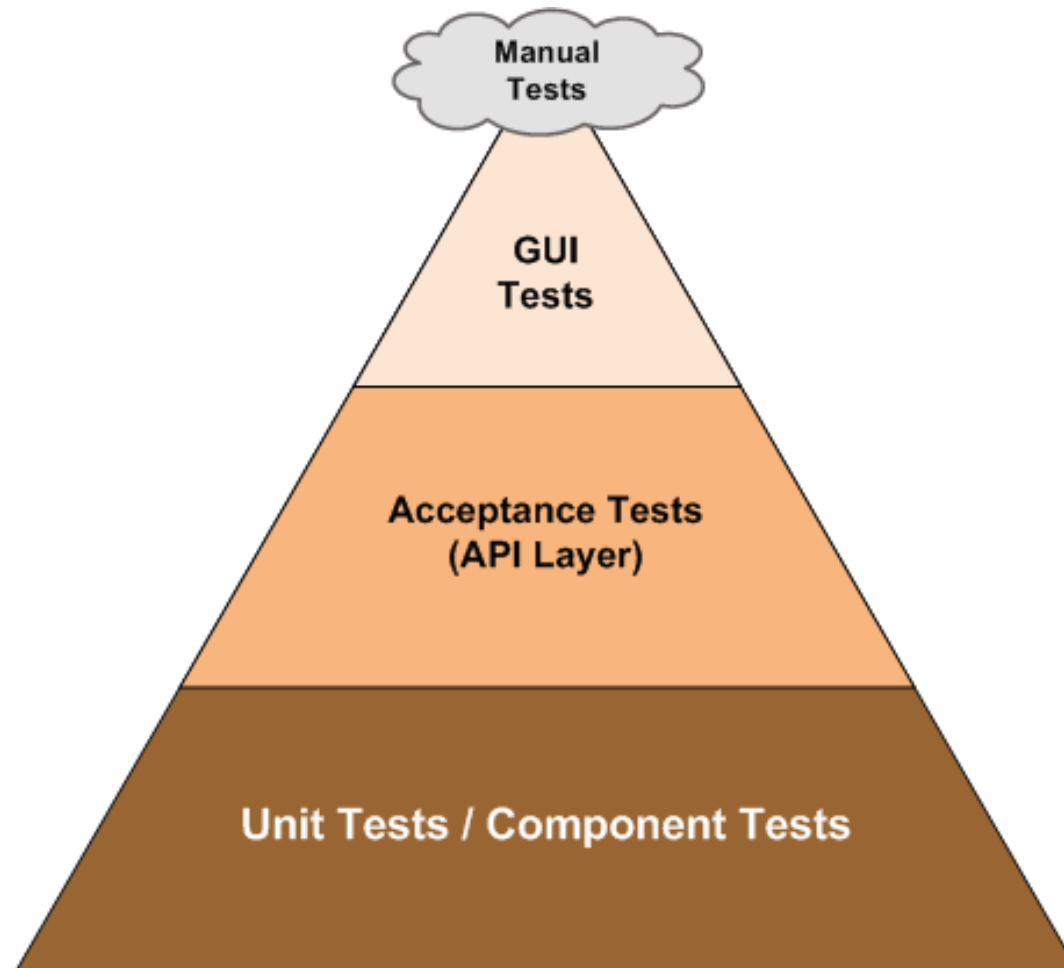
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- Unit tests
  - Best ROI
  - Big hump of pain
- Functional tests
  - Don't involve UI
  - May need programmer or specialist support
- GUI tests
  - Simple smoke tests?
  - Need more robust, data-driven, action-driven tests?
  - Can be expensive



# Automation Test Pyramid

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# Evaluating Tools

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- Home Grown, Open Source, or Vendor?
- Where to look
- Finding time to try tools
- Does the tool fit requirements?
- Judging the ROI



# Match Tool to Requirements

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- Make list of prospects
- Narrow down to one or two to try
- Go through demo or tutorial if available
- Pair if possible
- Do a spike: Try a simple but representative scenario (throw-away)
- Check results against requirements
- Pros and cons



# Vendor Tools - Pros

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- Perceived as a safe bet
- Likely to provide training, support, manuals
- Initial ramp-up may be easier for non-programmer
- May have complementary tools
- Some are robust, feature-rich
- Your company may already own one
  - But this shouldn't be a primary reason!
- If you have an expertise in a vendor tool
- Tool only used by portion of team, or separate test team



# Vendor Tools - Cons

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- Tend to be programmer-unfriendly
  - Proprietary scripting language
  - Or just a language your programmers don't use
- Tend to be heavyweight
  - Tests can be brittle, expensive to maintain
  - Especially capture-playback





# Open Source Tools - Pros

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- Created and maintained by people facing your same testing challenges
- Tend to be lightweight
- Usually appeal to programmers as well as testers
- Easily customized, since open source
  - if you have the resources
- Price is right
  - but remember purchase price is not main cost



# Open Source Tools - Cons

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- Training may be an issue
  - Often available at conferences, seminars, user groups
  - Some open source tools have tutorials, good manuals
- Look for active developer and user community
  - New features added often
  - Support available through mailing list or bug tracking system



# Grow Your Own?

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## Pros

- Unique needs
- Can be customized

## Cons

- Programming expertise needed to write test framework
- Consider the time to write
- Consider the time to maintain the tool



# Presenting Tool Evaluation

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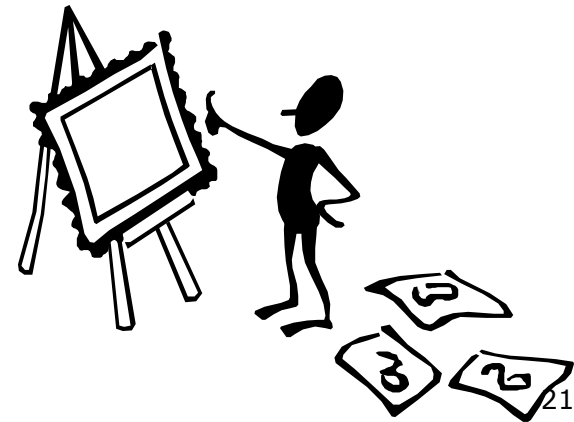
- Recommendation - reasons
- Costs:
  - Training
  - Purchase, licences
  - Resources – people, computers
- Payback:
  - Time
  - Quality



# Judging the ROI

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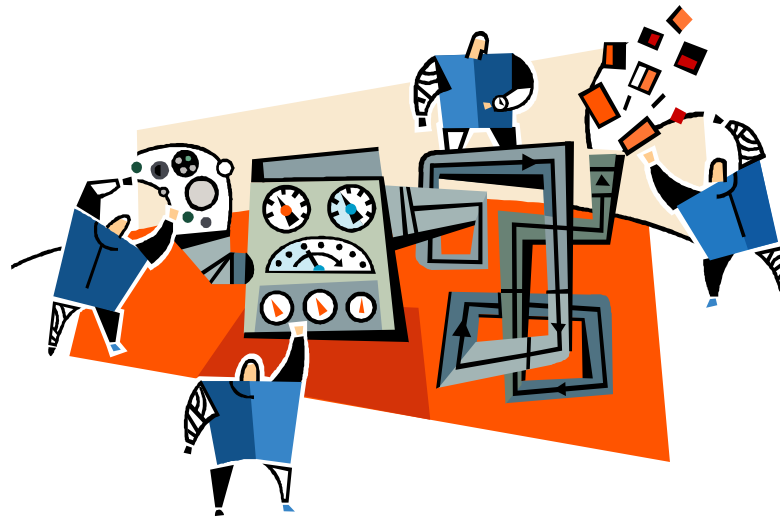
- Effect on productivity, velocity, risk
  - What will it allow you to do that you can't now, long term
- Commit to trying top choice for short period of time
  - But long enough to gain competency
- Do retrospective, what worked and what didn't?



# Getting Started

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- How much should we automate?
- What can we automate?
- What shouldn't we automate?
- What might be hard to automate?



# What Can We Automate?

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## Automate tedious or repetitive tasks

- Testing-related or otherwise
- Continuous integration, builds
- Deployments
- Checking for updates
- Parsing, comparing output
- Automating tasks for business
- Set up for exploratory testing



# What Shouldn't We Automate?

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- Look and feel
- Usability
- Exploratory testing
  - Use automation to facilitate (set-up)



Note: If regression tests aren't automated,  
..... There is no time for these others





# What To Consider Carefully

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## Automating end to end tests

- Manual end to end testing can be critical
- What's the risk?
  - Example: safety critical systems
- Don't go overboard, automating every path
- Expensive to maintain

## Push testing down as low as you can

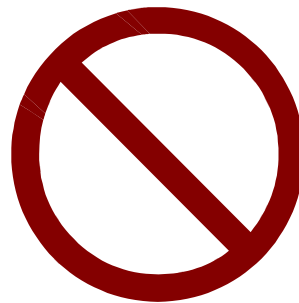
- Highest ROI in unit tests



# What Else Shouldn't We Automate?

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- Tests that will never fail
  - Something so obvious nobody will forget and break
  - But if high risk or safety critical, automate anyway!
- Tests covered elsewhere, eg, unit tests
- ROI not there, eg, one-off tests



# What Might Be Hard to Automate?

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- Legacy code
  - GUI, business logic, database, IO layers intertwined
  - Hard to write unit, functional tests
  - Or 'strangle' the legacy code
  - But this is beyond our scope right now!
- New code not designed for testability
- May have to test through GUI or API
  - But team needs to solve testability problem
  - And find a way to write unit level tests



# Where Do You Start?

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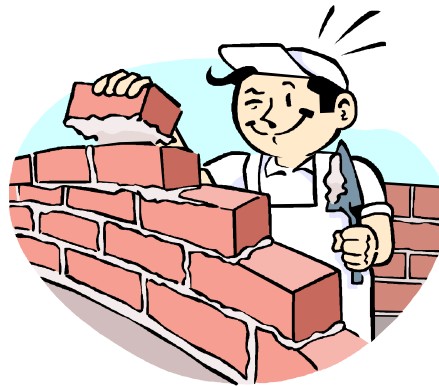
- What's the greatest area of pain?
- Master one tool, then see what else you need
- Multiple tools for multiple needs
- Write simple tests
  - One condition per developer test
  - One business rule per customer test
- Tools can be as simple as a spreadsheet
  - Retrieve data and perform same calculation as app



# Small Chunks

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- Ask business to prioritize critical areas
- Write simple smoke tests in priority order
- Commit to automating regression tests for new features
- Whatever fits your situation!



# “Whole Team” Approach

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- In agile, the entire development team, not only testers or QA, is responsible for testing and quality
- Automation is a team responsibility
- Anyone can sign up for test automation tasks
- Programmers may automate tests specified by testers
- Programmers and testers may collaborate to automate tests
- Team designs code for testability



# Remember....

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Automation is hard

Payback takes time

Tackle it in small chunks

Don't tie yourself to one tool

Not every team is the same!



# Where to Look for Tools

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- <http://www.softwareqatest.com/qattls1.html>
- <http://www.testingfaqs.org>
- <http://www.opensourcetesting.org>
- [groups.yahoo.com/group/agile-testing](http://groups.yahoo.com/group/agile-testing)





Coming in January 2009!

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# *Agile Testing: A Practical Guide for Testers and Agile Teams*

By Janet Gregory and Lisa Crispin

Available on

- Amazon.com
- Amazon.ca

[www.agiletester.ca](http://www.agiletester.ca)

[www.janetgregory.ca](http://www.janetgregory.ca)

